



## **ANNEX F**

### **CONSULTING YOUNG PEOPLE**

- F1 JUNIOR SCHOOL CHILDREN AT THE GREVILLE SCHOOL,  
ASHTEAD**
- F2 JUNIOR SCHOOL CHILDREN AT THE WOODVILLE SCHOOL,  
LEATHERHEAD**
- F3 SECONDARY SCHOOL STUDENTS THERFIELD SCHOOL,  
LEATHERHEAD**
- F4 YOUNG PEOPLES QUESTIONNAIRE**
- F5 OTHER YOUTH CONSULTATIONS**
- F6 CONSULTATIONS WITH YOUTH VOICE**



## F1 FEEDBACK FROM THE GREVILLE SCHOOL

The first contributions came from year 4 at the Greville School in Ashted. They gave us views of their likes and dislikes of Leatherhead and how they hope it will change in the future.

### What Year 4 at The Greville Primary School like and dislike about Leatherhead

<p><b>Likes</b></p> <ul style="list-style-type: none"> <li>• The 'excellent' Leisure Centre where you can do lots of things x 15</li> <li>• The gym at the Leisure Centre x 2</li> <li>• The swimming pools where you can enjoy swimming x 3</li> <li>• My football club next to the Leisure Centre</li> <li>• Good shops especially the Swan Centre x 12</li> <li>• The hall</li> <li>• The theatre x 3</li> <li>• The cinema</li> <li>• All the entertainment</li> <li>• The library – I get videos and books there x 3</li> <li>• Tesco</li> <li>• B &amp; Q</li> </ul>	<p><b>Likes</b></p> <ul style="list-style-type: none"> <li>• The new Argos</li> <li>• The town</li> <li>• Because it's near the M25</li> <li>• The big houses</li> <li>• The restaurants</li> <li>• The 'Rec' – x 2</li> <li>• Headley Heath</li> <li>• I like it because the shops aren't too busy</li> <li>• I like the house and schools because they are so near to you in Leatherhead and so is Tesco so you do not need to go to Epsom.</li> <li>• I like Leatherhead because my dad lives there</li> <li>• I like the fact Leatherhead is a very beautiful city that is very clean.</li> </ul>
<p><b>Dislikes</b></p> <ul style="list-style-type: none"> <li>• When you turn left coming off the bridge (North Leatherhead?)</li> <li>• The roundabout near the tile shop x 2. It is too small (North Leatherhead)</li> <li>• Therfield School because it is packed and I can't get to my house through Cleeve Road</li> <li>• The roads are always in a traffic jam</li> <li>• The busy traffic</li> <li>• It is very busy and there's not much common land</li> <li>• The new Argos</li> <li>• They keep making more buildings</li> </ul>	<p><b>Dislikes</b></p> <ul style="list-style-type: none"> <li>• The very noisy and extremely busy traffic because it slows people down and causes headaches.</li> <li>• They don't have very many clubs</li> <li>• The place in front of the Leisure Centre because you have to dodge the non paved bits.</li> <li>• There are not so many parking spaces outside Leatherhead theatre</li> <li>• The junction where you turn out from the Leisure Centre</li> <li>• The number of traffic lights they have</li> <li>• The Leatherhead Football team's football pitch</li> <li>• The dirty fish and chip shop</li> <li>• The music shop</li> </ul>
<p><b>What they would like to see</b></p> <ul style="list-style-type: none"> <li>• A water slide at the Leisure Centre</li> <li>• A bowling alley</li> <li>• I would like to see the whole town in sweets</li> <li>• A massive sweet shop</li> <li>• A big sweet store and a Disney store</li> <li>• A big football pitch</li> <li>• The football team should get a better pitch</li> <li>• A football club</li> <li>• Some ball parks so we could have some fun</li> <li>• More parks</li> <li>• In the future people should stop littering all round the town</li> </ul>	<p><b>What they would like to see</b></p> <ul style="list-style-type: none"> <li>• I would like there to be a post office so that if someone has a hard day and they need a little present or something then they can get a piece of jewellery.</li> <li>• Leatherhead should be made bigger</li> <li>• There should be more shops in the Swan Centre like Tammy or New Look</li> <li>• More toy shops like Toys R Us</li> <li>• A sports shop</li> <li>• A Woolworths</li> <li>• A cinema</li> <li>• More car parks with bigger spaces</li> </ul>

## F2 FEEDBACK FROM THE WOODVILLE SCHOOL CHILDREN

### F2.1 Introduction

The Woodville School is a primary school in the centre of Leatherhead, with boys and girls aged 7 to 11. In the summer term 2005, the children gave us their view through a very useful workshop, using post-its to record their views on the good things about Leatherhead and the improvements they would like to see.

In addition, the project team gave disposable cameras to each class (8 classes) and their school involved them in walking around the town, taking photographs of things they thought were 'good' or 'bad' in Leatherhead. As well as being very informative to the team, the photographs provided an important display at the project's community consultation meetings in September, prompting much discussion.



Each class teacher was invited to hold a structured discussion with the children around a questionnaire provided, concerning the things which they like, don't like and would like to see improved in the town and surrounding area. The findings of these discussions are provided in Section F2.5 below.

Each of the children in year 5 and 6 was also invited to take part in a travel survey, focusing on their journey to school. The findings are provided in Section F2.4.

The team wishes to thank the Headmistress, staff and children for their invaluable contribution to this project.

## F2.2 Feedback from the Workshop

GOOD THINGS	BAD THINGS AND NEEDS
<p><u>Shops and Businesses</u></p> <p>WH Smiths, Blockbuster, Argos are really good shops Sainsburys good Excellent theatre Good to have a fire station Lots of schools and restaurants Estrellas is good 4 banks I want to be an actor and I can in Leatherhead thanks to the theatre - from Ollie H I want to work in Osmington Bay Holiday Centre (Dorset) or a hospital – Liane I want to work in a nail shop</p>	<p><u>Shops and Businesses</u></p> <p>Too many restaurants. Too many Fast food shops/restaurants x 2; more food and drink shops. The dogs outside Downer's shop bark at people There should be better deals in the shops. A 99p store (or Pound Land). More CCTV cameras outside the shops to catch thieves and vandals One Stop shop has noisy music which gets annoying Shopping mall needs to be bigger There are more banks than shops. Lots of shops but not good enough. Need a sports shop; a fun learning shop, Blockbuster to be bigger More sweet in Smiths. More games in shops, More variety for children. Toys: Toys R Us is really good - lots for little and big kids. More toys at Tesco. More toy shops x 2. Make a toy shop – Toyland; A shopping centre with sports shops, CD shops and arcades and bowling alley</p>
<p><u>Transport</u></p> <p>Go to school in a green way – walk, cycle go with a friend If you walk you make less pollution. Solar-powered cars are good for they give no pollution I walk and I come in a car down Randalls Road and under the bridge of the railway Scooter at weekend – not really busy I bike at the weekend – not as busy as weekdays. I walk or car. Weekends not as busy as weekdays I walk – it is healthy Lots of places to cross –zebra crossing and pelican crossing. There are loads of crossings so we are safe walking Trains. Motorbike – busy but can get through. Airports close - more to go on holiday I always have a few minutes left when I come by car On the days it rains I come by car and when it doesn't I walk I come by car to school – Aperedele Road – it's not that busy I walk to school – Woodbridge Avenue –it's not very busy Good to have a train station - easy to get to around e.g. going to see my nan in London</p>	<p><u>Transport</u></p> <p>When I cross the road I can't see because cars are parked in the way at the ambulance station Walk to school from Cleeve Road – very busy road Cycle from Ermyn Close. Not safe at the roundabout – cars try to knock cyclists off when going to Woodville Road Near Ermyn Way traffic lights, people can see the person in front is indicating to go right and they take no notice. I walk to school - Copthorne Road – very busy - everyone going to work Free buses for people, for children and nans If people go in cars to school then it makes the roads more busy so it's harder to walk I bike – it's busy. Cars are too fast. Too much traffic. Car accidents Travelling to school by bus is too slow. Make more bus stops Some people play 'chicken' on the track 'bunk on trains' very bad. Vandalising trains (x2) and stealing vehicles. More speed cameras – yes, everyone is speeding near the bridge by Therfield Busy crowds they bully you and push you. Too far to walk to school Roads normally very very busy. Less cars and less traffic</p>



GOOD THINGS	BAD THINGS AND NEEDS
<p><u>Leisure</u></p> <p>You can go swimming at the Leisure Centre                      I like to swim in the Leisure Centre                      Lots of people go swimming in their leisure time                      I go swimming every weekend and go on an inflatable – could be better though                      I like to play board games like ‘Snakes and Ladders’                      Currently they are making a skate park at a local park                      I like to go on the diving boards at the Leisure Centre</p>	<p><u>Leisure</u></p> <p>More swimming pools x 3; Slides in the pool at the new Leisure Centre x 2; Need more people going to the new Leisure Centre.                      Would like a slide in the pool (even for lessons) and more toys to play with                      More ice skating parks; More parks; Parks for football; Need decent football ground – needs to be flat rather than bumpy x 2. The markings on the football pitch keep rubbing off. Make a proper football pitch and make other pitches for girls. Floodlights in the park for the evenings                      I would like to play ball games on the field in Cleeve Road                      Bowling alley x 3 Bungee/trampoline                      More things to do in the farm                      Not enough parking at the Leisure Centre                      Crazy Tots is boring (for my age). I agree                      Under 15 disco. I think they should put evening things on for us like discos.                      Some parks are not safe                      Bigger swings for big people. I think the play area needs to be more adult because it is a bit babyish at the moment                      The play area in the park could be updated so there could be some more grown up stuff                      A youth club x 2; things for girls. A play centre for kids to play in                      Activity centre where young children can go</p>
<p><u>Environment – Where we live</u></p> <p>My road isn't as busy                      I like to walk to the train station                      More places to play                      The park is in a good position                      Good parks but one by the station not used much                      Most adults are polite                      Quiet                      We have a field to play in                      Not many cars come up                      People and friends to play with                      Wavy water like the sea in the leisure centre                      Traffic lights are good                      I would like to play ball games on the field in Cleeve road                      Behind the unit there should be a play area for little kids and toddlers                      No smoking in restaurants</p>	<p><u>Where we live</u></p> <p>Litter x 2                      Too much smoking x 2                      Some people chuck stuff up our road (rubbish e.g. apples and crisp packets)                      People throw rubbish in my garden                      Not safe – Rude boys and gangs that stick needle in                      Bad language from teenagers in Leatherhead                      I don't like where I live that much because I can't go out the front - too many cars and it's not safe                      I live near the train station and when a train comes past my house shakes                      People park outside our house and on the pavement so people can't walk on it                      Cars parked where they are not allowed to                      Some where we live - bad people are illegal and ride their motor bikes                      People carry weapons e.g. knives                      Too much traffic and pollution                      Blocked drains                      Children hitting cars</p> <p><b><u>Where we live bad cont'd</u></b></p> <p>I don't like the wall outside my house                      Millions of naughty people scare you with their hoodies                      Noisy in Ermyrn Way                      Stealing bikes                      Teenagers stealing from shops and intimidating people causing trouble                      Breaking into peoples' houses                      The bypass is noisy and scary at night                      Graffiti                      One way road                      No shelters                      Not much gardens                      Cars speed down the road even though there are speed bumps                      There are reckless drivers so in danger of getting hurt                      Children breaking things                      Teenagers threaten people                      We can't kick a ball into someone's plants                      More bins                      Turn music in cars down</p>



GOOD THINGS	BAD THINGS AND NEEDS
<p><u>The World Around Us</u></p> <p>Open fields to play in and lots of space to play in                      Good parks                      A few parks and one river                      People clean up their animal rubbish                      Cars stop when the little children cross the road                      Water in stream                      Park next to the leisure centre                      Good skate park                      Recycling is good                      Graffiti boards near our youth centre                      Lots of off licences                      Free drinks outside town or really cheap                      Notice boards to tell us what to do on a Friday                      Giving the ducks bread</p>	<p><u>The World Around Us</u></p> <p>People cut trees down too often                      Fast food – too many junk food shops x 2                      Not safe near pond; Noisy                      Too much litter in pond; people throw litter in the river (animals could get hurt); people throw litter and clog the river up; people dump trolleys in the river; pollution; petrol in river – polluted                      People chuck too much litter outside fast food shops; Need more bins for rubbish x 3                      Loads of pavements need to be enlarged – too narrow                      More paths; path too narrow on the bridge x 2                      No benches                      More toilets in the parks                      The workers should work quicker – too many breaks on the skate park                      Therfield children riding mini motorbikes through the town                      More stuff to do in the summer holidays x 2; more clubs                      Cars stop in wrong places; Less accidents</p>

**F2.3 Woodville Environment Survey - Teacher led questionnaire Year 6 and 3D**

Question	Year 6	Class 3D
Do you often go into the countryside?	16 do and 2 don't	6 do
Places they visit	Boxhill, Green Lane , Abinger, Headley Heath, Polesden Lacey, Leith Hill	Polesden Lacey, Box Hill, Denbies
If not, Why?	Weather, mum busy, transport, boredom	No mum and dad, too far to go on own
Interested in wildlife?	Y= 15, N = 2	Y = 12, Chessington Zoo, River Mole, woods, everywhere
Visited a farm?	Y = 18	Y = 19
Nearest green space Park	Levett Rd, Epsom Downs, Fair Rd. the horse field, Forty Foot	School field, Forty Foot park, green by Cleeve Rd
Get there alone?	Yes	Y =7
What dislike?	Not much to do when take football posts down. What like? Swings, horses, trees.	Too little to do, no ball games, shops
Which building do you like?	Cycling works, Mansion house, restaurants	Woodville School, One Stop (colour)
Like to change?	Improved buildings, Take away, something hideous outside Mores, no cars up the High Street.	Litter, giant TV in town, park , paint tatty shops
Parts you want to keep	Swan Centre, Argos	One Stop, schools,
Not feel safe?	Behind some of the shops, alcoholics, drugs, alleyways, skate parks – gangs	High St, Rd to pavement bit, busy roads
Live in Leatherhead when adult	No = 6. Yes = 1	Y = 7
Caring for the environment	More recycle bins and rubbish bins in town centre. Bird feeders in parks	Less litter and waste, more wildlife rescue centre, keep dogs on leads.

**F2.4 Woodville School Walking Routes - Analysis of Good and Bad Features**

Good things	Bad things
<p><b>Group A</b></p> <p>Flower beds look great – really colourful                      Skate park is cool, something for us to do                      Argos / variety of shops / Bike racks                      Safe place to walk                      Rubbish bins                      War memorial nicely kept                      Wide paths for walking</p>	<p><b>Group A</b></p> <p>Graffiti everywhere                      Spending money on iron works – waste of money. Could have gone to school /hospitals                      Needs more shops                      Traffic noise on the one-way system                      Overgrown hedges</p>



Good things	Bad things
<p><b>Group B – Yr 6</b> Skate-board park Relatively quiet near Leisure Centre</p> <p><b>Group C</b> Skate park Bridge x 2 Blackberry bushes Wildlife area near bridge Argos Park planted nicely Lots of dog bins</p>	<p><b>Group B – Yr 6</b> Not enough bins provided (especially at the skate park) Pavements too narrow Litter amongst the grass No tennis courts</p> <p><b>Group C</b> Tennis courts More benches around tennis and skate park Pavement too narrow on bridge Market could be bigger New road signs Uncut verges, overgrown hedges blocking paths Empty shops One way system is noisy – too much traffic</p>

## F2.5 Woodville General Questionnaire - Teacher-led Discussions

### 1. Is there lots to do in Leatherhead?

3D: Quite a lot = 10, very little = 12

4N: Yes = 15, quite a lot = 3 very little = 2

Y6: Yes = 2, quite a lot = 4, very little = 13

### 2. What could make it more interesting?

- 3D: zoo near to L/head, trampolines in the park, waterslides at Leisure Centre, bowling alley, cinema, play centre, BMX shops, more arcades, clubs, funfairs, more wooded areas, more toy and clothes shops.
- 4N: more swimming pools, cinema, more parks with swings, 5-a-side football court, arcade, go-kart track, indoor skate boarding, indoor climbing wall, ice skating rink, a centre like Spectrum, more shops in the Swan centre/ bigger shops, a day off on Saints Days, proper hospital, fun clubs/ activities
- Y6: bowling alley, festivals – multi-cultural, cinemas, more clubs and more skate parks, a place where people can enjoy – centre with games. Water park and a theme park, an outdoor swimming pool, a zoo. New and better shops, art and sports. More clubs – dance clubs, ice rinks, public toilets, Spectrum. Not much to do on a rainy day.

### 3. What shops would you like?

- 3D: toy shop, clothes shop, BMX, Playstation, shoes, sweets, food and ice cream
- 4N: Toys R Us, shops for games, sports, bikes, gadgets, sweets, shoes and Lego plus Woolworths, McDonalds, Pizza Hut, Burger King, Hamleys and 'metro centre'.
- Y6: Shops for sports, designer clothes, arts and craft, nails, pets, toys, DIY, Beanie Babies, baby clothes and household goods. Plus Burger King, McDonalds, Wilkinsons, Thorntons, Claire's Accessories,

### 4. What would you like to see in new Leisure Centre?

- 3D: permanent slides, big and small plus pool. Bowling alley, cinema complex, ice skating rink, gym, competitions, hockey, football, tennis activities. Basket ball court.
- 4N and Y6– see above

### 5. What would you like to be able to do on a wet weekend?

- 3D: indoor trampolining, indoor bouncy castle, play areas, more Crazy Tots type of things.
- 4N: bowling, indoor playground, swimming pool, biking, zoo, water park, arcade, indoor theme park, see friends 3D 'virtual experience, cricket nets
- Y6: see above

### 6. What activities would you like to be able to do after your school site is redeveloped?

- 3D: play football with older brother, climbing frames and swings, skipping club, trampoline club, swimming pool, rugby games, able to play video games, do cross country, use computers, art club, ice cream van, golf.
- 4N: swimming classes ballet classes, bike, karate, gym, dancing and singing, kick boxing, abseiling, archery, trampolining, horse riding, ice skating, go-karting, skate boarding, indoor climbing, badminton, table tennis, art.
- Y6: basket ball, volley ball, swimming pool, hockey, dance-jazz, hip-hop.

## F3 CONSULTATIONS WITH SCHOOLS COUNCIL AT THERFIELD SCHOOL

### F3.1 Introduction

Therfield School is a large mixed secondary comprehensive school in Leatherhead, taking children from Leatherhead, Ashted, Fetcham and some from Cobham and Bookham.

The project team held a workshop with the members of the school council. 20 students were divided into 4 groups and considered each of the themes in turn, recording views on post its, which they appended to the record sheets. They were asked to consider what they like about Leatherhead, feel is not so good and where they feel improvements could be made.



Group	Therfield School Council	
<p><b>Economy</b></p>	<p><b>Good things</b></p> <ul style="list-style-type: none"> <li>• Subway (3)</li> <li>• Lal Akash Indian Cuisine</li> <li>• Royal Chicken</li> <li>• B@ttitude</li> <li>• Argos</li> <li>• Easy to get to and well placed</li> <li>• Nail shop (could have more though)</li> <li>• Close to the train station</li> </ul> <p><b>Not so Good</b></p> <ul style="list-style-type: none"> <li>• Not enough sport shops</li> <li>• Not enough jobs for young people (need exciting jobs for younger people)</li> <li>• No good job prospects for students</li> <li>• Not enough jobs for teenagers</li> <li>• Too many offices</li> <li>• Staff in some shops can be rude</li> </ul>	<p><b>Ideas for Improvement</b></p> <ul style="list-style-type: none"> <li>• More shops needed</li> <li>• A shop that sells school stuff</li> <li>• More fashionable shops for young people</li> <li>• Clothes shops for girls (there isn't much choice) (e.g. New Look and Top Shop)</li> <li>• More clothes shops for young people</li> <li>• T.A. Centre</li> <li>• Armed Forces Recruitment Centre</li> <li>• More shops to open on Sundays</li> <li>• A Starbucks with squishy chairs and a music lounge next to it in the evening so you can go between the two</li> <li>• Starbucks</li> </ul> <p>NB: Since this survey was carried out a Costa Coffee has opened in the Swan Centre</p> <ul style="list-style-type: none"> <li>• More jobs for teenagers</li> <li>• More hobby shops (e.g. Modelzone)</li> <li>• Job Centre</li> <li>• Skate shop</li> <li>• Games workshop</li> <li>• Fewer charity shops and more variety of shops (e.g. Bhs, M&amp;S, Woolworths)</li> <li>• McDonalds</li> </ul>
<p><b>Social and Community</b></p>	<p><b>Good things</b></p> <ul style="list-style-type: none"> <li>• Fitness First</li> <li>• Loads of good restaurants in town</li> <li>• Cannon's good EXPENSIVE</li> <li>• Parks</li> <li>• Be Free</li> </ul> <p><b>Not so good</b></p> <ul style="list-style-type: none"> <li>• Lack of youth organisations, clubs, groups</li> <li>• Vandalism</li> <li>• Make skate park bigger and better*</li> <li>• Bigger skate park with more stuff*</li> <li>• Sainsbury café**</li> <li>• Safety</li> <li>• Lack of shops – retail</li> <li>• Less charity shops and more hobby shops – aka Games Workshop – Model Zone</li> <li>• Adults feel youth are trouble makers – small percentage are</li> </ul> <p>*Kingston Road Recreation Ground improvements have been completed since</p> <p>**Unclear which group this comment was intended to come into</p> <p><b>Ideas for improvement</b></p> <ul style="list-style-type: none"> <li>• More cycle lanes in town</li> <li>• Need more advertising for youth/adult events – not many people know what is going on</li> <li>• Need a pool club in centre</li> <li>• Café Starbucks - welcome ages 16+</li> </ul>	<ul style="list-style-type: none"> <li>• Outdoor swimming pool e.g. lido/ outdoor swimming pool/water park (total of 4 references)</li> <li>• Ice skating and bowling/ice skating</li> <li>• Improve leisure centre – bowling alley</li> <li>• Use of sport facilities</li> <li>• Young fitness club like the Rainbow Centre and has pool and gym</li> <li>• Opportunities for mother and toddler/baby groups</li> <li>• More play areas for young children – parks – crèche</li> <li>• More youth groups/clubs – activities - groups</li> <li>• Need for more community activities</li> <li>• Get more leisure centres</li> <li>• School and local community getting together, 1 day work experience</li> <li>• Drive-in cinema</li> <li>• A place for teenagers to be allowed – no rules. Keep kids off streets – a field?</li> <li>• Need <u>more</u> police, there is no-one patrolling and the station is often closed, and takes them a long time to arrive</li> <li>• More help for homeless youths in Leatherhead</li> <li>• Police need to win hearts and minds of the people (work with the public)</li> <li>• A place where police don't interfere</li> <li>• Dance school - club</li> <li>• More food places</li> </ul>
<p><b>Transport and Access</b></p>	<p><b>What is Good</b></p> <ul style="list-style-type: none"> <li>• The trains are fairly frequent and fairly reliable</li> <li>• The Mill pond cycle path</li> <li>• The 479 when it's on time</li> <li>• Trains are reliable</li> <li>• Trains and buses normally on time x 2</li> <li>• Station is local and there is a good path to get there</li> <li>• Buses stop more which is good</li> </ul> <p><b>Not so good</b></p> <ul style="list-style-type: none"> <li>• Prices can be improved for students which would encourage them to get the train more.</li> </ul>	<p><b>Not so good cont.</b></p> <ul style="list-style-type: none"> <li>• Security to be improved – make sure no crime takes place especially late at night when students trying to get home</li> <li>• The train station is fairly safe in comparison but not a nice place to be</li> <li>• Trains – regular times</li> <li>• Buses aren't reliable</li> <li>• Security can be improved - dangerous at night</li> <li>• If people are walking then the alley ways should be made safer e.g. cameras and lighting</li> <li>• Buses need to stop at more stops – elderly people can't always walk to nearest stop</li> </ul>



Group	Therfield School Council	
	<ul style="list-style-type: none"> <li>No trains /buses to Thorpe Park. Want to be able to get around without parents – be able to get to Thorpe Park by bus or train</li> <li>More environmentally friendly transport</li> <li>More frequent buses in Leatherhead to support the rush hour</li> <li>More frequent buses to theme parks such as Chessington</li> <li>Very unsafe cycling along Barnett Wood Lane. When you cycle to school it's really dangerous</li> <li>Speed cameras along BWL</li> <li>Buses need to have easier-to-read timetables. It's too confusing</li> <li>Buses need to be more frequent</li> <li>465 service is a shambles and very rarely on time</li> <li>Buses to travel to more destinations such as Epsom, Kingston and Ewell for the elderly and for work</li> <li>Cycle path not really that safe at night. Too dark</li> <li>Get rid of the speed bumps</li> <li>The one-way system at the station is too dangerous</li> </ul>	<ul style="list-style-type: none"> <li>Oakhill into Caen Wood Ashtead. Right angle path dangerous - people fall off their bikes</li> <li>Security on trains late at night</li> <li>School bus takes forever because it goes to St Andrews to pick up perhaps one person!!</li> <li>School bus is horrible when it's hot</li> </ul> <p><b>Ideas for Improvement</b></p> <ul style="list-style-type: none"> <li>More seats to sit on at train and bus stops</li> <li>More publicity for student travel cards</li> <li>More seats in buses</li> <li>Walking bus for primary schools</li> <li>Have undercover police on buses and trains during school travel times for security</li> <li>More buses from Leatherhead to Epsom</li> <li>More buses from Langley Vale to Ashtead and Leatherhead</li> <li>More lighting on footpaths which will encourage travel by foot</li> <li>More parking in public areas</li> <li>Get rid of pot holes!</li> <li>More cycle paths around Leatherhead</li> <li>Get special school buses (like USA)</li> <li>More buses for school in the morning and more buses on Saturday</li> <li>Bus shelters more weatherproof and seats</li> </ul>
Environment	<p><b>What is good?</b></p> <ul style="list-style-type: none"> <li>The river</li> <li>Wildlife and river</li> <li>river not polluted</li> <li>The open areas and relaxing areas are good but need more recreation things to do.</li> <li>The skate park</li> </ul> <p><b>What is not so good?</b></p> <ul style="list-style-type: none"> <li>Train station path needs to be kept clean because there is a lot of graffiti on the other side</li> <li>The litter in the High Street</li> <li>The litter outside Therfield</li> <li>Litter behind One-Stop</li> <li>Too urban</li> <li>If you want to go walking in the woods it needs to be safer for the public</li> <li>Paths lit – more footpaths</li> <li>Alien species in the river – affects food chain</li> </ul>	<p><b>Areas for improvement:</b></p> <ul style="list-style-type: none"> <li>A Starbucks, or somewhere with squishy chairs and sofas!</li> <li>Union Jack on a flagpole in town centre</li> <li>More trees and hanging baskets in town centre</li> <li>More parks for families</li> <li>More wildlife preserves</li> <li>More walking paths</li> <li>Less graffiti</li> <li>Less litter!</li> <li>Footpaths for walking</li> <li>Safety</li> <li>Lighting</li> <li>Have more security on the railway path</li> <li>Have young environmental projects – get young people involved, e.g. do up a park.</li> <li>Gardens on flat roofs</li> <li>More litter bins</li> <li>More litter bins in the High Street</li> <li>Bins emptied more often</li> <li>People fined for dropping litter</li> <li>Renewable energy sources</li> </ul>

#### F4 YOUNG PEOPLES QUESTIONNAIRE

##### F4.1 The general young people's questionnaire:

A general questionnaire was issued to all students at Therfield, and handed to a number of youngsters within the community. It was also included on the project website. 316 questionnaires were returned.

The following provides the results of the questionnaires:

Question	Age group			TOTAL
	11-13	14-16	17-21	
<b>1. What are the best features of Leatherhead?</b>				
Leisure Centre (mainly meaning Leatherhead but Rainbow in Epsom got some mentions)	24	25	1	50
Park and fields, countryside (mostly the parks)	14	7	7	28
Shopping	12	11	1	24
Eateries	2	4	7	13
River Mole	5	4	4	13
Skate park	4	6	1	11



Location - London, Epsom	1	4	2	7
Subway sandwich shop	2	4		6
Theatre	2	2	1	5
transport		3	2	5
IDEAS: School, nothing, music shop, sports shop, Leatherhead football club, music shop, B free, variety of things to do, youth club, B&Q, banks, market, clean and tidy, friendly.	Each received 3 or less			

2. How do you feel about... all ages	Excellent	Satisfactory	Fair	Poor	N/A
Shopping in Leatherhead	9	83	82	86	42
Eating in Leatherhead	40	115	72	31	49
Leisure and entertainment	33	105	82	67	22
Adult/police perceptions of youth	5	49	97	78	67
Availability of jobs	5	48	64	55	125
Open spaces	16	72	95	64	40
Housing	48	79	62	51	73
Local environment	27	92	104	61	46
Attractiveness of the town	6	55	109	86	39
Cycle routes	14	53	86	67	74
Safe walking routes	11	82	87	62	49
Public transport in the day time	12	93	87	42	69
Public transport in the evenings	5	62	75	57	87
Public transport at the weekend	9	69	82	47	74

3. What would make Leatherhead and the surrounding area more fun or enjoyable?	Age Group			TOTAL
	11-13	14-16	17-21	
Entertainment	13	18	7	38
More shops	10	22	5	37
Parks	24	10	1	35
Variety of shops for teenagers	10	18	6	34
Cinema	10	14	9	33
Improved Leisure Centre / more sports	17	12	4	33
Youth club	15	1		16
Cafes; Areas to hang out like Starbucks - not restaurants, just places to eat drink and chat to mates)	12	3		15
Family activities/entertainment	4	8		12
Safer, visible policing	5	1	2	8
Less crime	5	1	1	7
Cycle routes/ off road tracks	4	3		7
Clubs	2	4	1	7
Cleaner/less pollution	4	2	1	7
Starbucks	1	6		7
Sport shops	3	3		6
More parks with fun things to do in the parks	3	3		6
Outdoor pool	3	2		5
More eateries	2	1	1	4
Safer walking routes	2		2	4
Improved appearance; Less eateries; More frequent trains after school; Easier to get to countryside. More employment; More housing; Churches				Each received 3 or less

4. What specific changes would you like to make to sports facilities and entertainment?	Age 11-13	Age 14-16	Age 17-21	TOTAL
Increase sports facilities and entertainment	27	11	4	42
Cinema/arcade	13	21	8	42
Improve Leisure Centre	10	18	6	34
Increase quality of sports facilities and entertainment	10	13	3	26
Improve pool/out door pool	17	7		24
Improve tennis court/ badminton court	6	5	1	12
Bowling alley	2	7	1	10
Improve skate park	7	2		9



4. What specific changes would you like to make to sports facilities and entertainment?	Age 11-13	Age 14-16	Age 17-21	TOTAL
Improve accessibility for young people - price, age restrictions	1	5	2	8
Parks/playgrounds	3	5		8
Football	4	4		8
Ice rink	3	3	1	7
Modernised		7		7
Improve theatre	4		1	5
Fitness gym	1	3	1	5
Nothing	4			4
Football pitch	2	1	1	4
Cheaper	3	1		4
Rugby		4		4
More young people's clothes shops, Sports shops;				3
IDEAS: additional Youth Club; cricket pitches, mountain biking area, paintballing; cycle path; fun fair; running track; table tennis; cycle track				Each received 3 or less
More varied sports courses; free fishing on river; support for local music				3 or less

5. What additional shops would you like to see in town?	Age 11-13	Age 14-16	Age 17-21	TOTAL
Young people's clothes shops	34	36	13	83
Sports shop	30	24	2	56
HMV/music	22	19	8	49
Game/Game station	20	15	2	37
Starbucks/Costa Coffee	20	9	3	32
Debenhams/Marks and Spencers/Woolworths	11	3	3	17
TK Maxx/Top Shop/clothes for teens	8	4	3	15
Cheap place to eat	4	9	1	14
Designer stores	2	4	5	11
Supermarket	6	1		7
Fast food/pizza	3	3		6
Toy shop	4	1		5
Shoe shop for young people	3	1	1	5
accessories		4	1	5
IDEAS: Bakery; gift shop; sweet shop; garage for cars and motorbikes; newsagent; fine as it is; just more food e.g. green grocers, butchers; surfer shop; hobby / craft; less charity shops; something different; electronics.				Each received 3 or less

6. What additional youth facilities would you like to see in the area?	Age 11-13	Age 14-16	Age 17-21	TOTAL
Youth Club	17	14		31
Youth Sports clubs e.g. cycling and rugby	13	12	1	26
Parks/playgrounds	11	6		17
Café for young people	6	2	4	12
Cinema	5	4	2	11
Young peoples disco/ under 18 night club	4	5	2	11
Bowling	4	5	1	10
Skate park	4	3		7
Improved Leisure Centre	5	1	1	7
Ice skating	3	3		6
Swimming	4	1		5
Shopping for young people	4	1		5
Performing Arts Clubs/ music centre	2	3		5
Bars			5	5
Basket ball court		3	1	4
IDEAS: Moto cross track; theme park; paint balling; more toilets; Jobs; Gigs; Church youth groups; Trampoline.				Each received 3 or less



7. What youth/community activities would you like in the community facilities at the new Leatherhead primary school?	Age 11-13	Age 14-16	Age 17-21	TOTAL
Sports facilities	27	7	5	39
Swimming	7	7	2	16
Safer place to hang out at night	4			4
Play area/playground	4			4
More sports activities/ clubs	1	3		4
Football field	2	2		4
Computers	2	1	1	4
IDEAS: Singing and drama; under 18's club night; pool tables; nature and environmental; music; cycling; trampoline; pond; painting; boxing club; activities day				Each received 3 or less

8. What changes would you like to see to open spaces and the river area?	Age 11-13	Age 14-16	Age 17-21	TOTAL
Cleaner	22	20	6	48
More seating/seating and picnic areas	11	15	2	28
Parks to kick a football around	12	8		20
Activities such as boat hire, kayaking	1	9	4	14
Plant life e.g. flowers, trees etc	7	4	2	13
More bins	5	4	1	10
Improved facilities to encourage public use	3	1	3	7
Fishing	3	2	1	6
More wildlife	1	2	2	5
Better atmosphere	2	2		4
IDEAS: More paths and cycle routes; wildlife centres/hides/notice boards; playing fields and or play equipment alongside; tennis court; toilets; maintenance; more to do				Each received 3 or less

9. What can be done to help young people have their say?	Age 11-13	Age 14-16	Age 17-21	TOTAL
Youth Council	27	25	9	61
Questionnaires/surveys	14	6	1	21
Ability to vote on local issues	11	2	2	15
Adult respect for their opinion	2	9	3	14
Newspaper	2	4	1	7
Letters	3	3		6
"Youth box" to put suggestions in	3	2		5
Posters	4	1		5
Protests	2	2		4
Lessons in school	2	1		3

10. Does Leatherhead feel a safe place to live?	Age 11-13	Age 14-16	Age 17-21	TOTAL
Yes	33	27	10	70
No	47	25	15	87
Maybe	10	19	3	32
N/A	6	6	2	14
<b>Due to...</b>				0
Lack of road safety	1			1
Not safe in North Leatherhead	3	3		6
Night		2	4	6
Lack of police; young people have nothing to do so hang on streets; violence	2			Each received 3 or less

11. Would you like to be more involved in the community?	Age 11-13	Age 14-16	Age 17-21	TOTAL
Yes	17	8	4	29
No	35	30	12	77
No View	55	29	6	90



11. Would you like to be more involved in the community?	Age 11-13	Age 14-16	Age 17-21	TOTAL
<b>For those saying yes, they would like to help with:</b>				
Community/voluntary work	4	4	2	10
Events	6	1	1	8
Helping elderly	3		1	4
Ability to vote on local issues	2	1	1	4
More jobs relevant to their age group	2		1	3

12. How do you think we should change some of the effects we have on the environment?	Age 11-13	Age 14-16	Age 17-21	TOTAL
More recycling and in schools	9	7	8	24
More bins	9	13		22
Clear litter and introduce fines	7	10	3	20
Increase use of public transport	7	6	1	14
Stop building on our open spaces	3	2	1	6
More cycle paths	3	2		5
Alternative energy		4		4
Less vandalism; More walking; Less unnecessary spending e.g. fountains; Wildlife Club				Each received 3 or less

25. Overall, what key change would you like to make to Leatherhead?	Age 11-13	Age 14-16	Age 17-21	TOTAL
More shops	10	16	3	29
More or improved sports facilities	9	4	3	16
Entertainment	4	9	2	15
Cleaner	3	9	3	15
Safer, more police presence	2	8	2	12
More environmentally friendly	6	1	1	8
Improve roads/transport/safer roads	3	3	1	7
Reduced crime	3		3	6
Parks	4	2		6
Improve public transport (buses run later at night)	2	3	1	6
Starbucks	4			4
Clubs; Churches; Cycle paths; River Mole – boat hire	2			Each received 3 or less

26. What would you want Leatherhead to be like in the future?	Age 11-13	Age 14-16	Age 17-21	TOTAL
Cleaner	14	13	1	28
Fun place to go	12	14	1	27
Safer	7	9	4	20
Youth-friendly	5	6	1	12
Improved variety of shops	2	8		10
Modern	1	7	1	9
More greenery e.g. grass, plants, trees, flowers	1	5	1	7
Improved Leisure Centre	6			6
Improved community feel	1	2	2	5
Easy access; Busy; Still natural/ rural		2	1	Each received 3 or less

**F4.2 Analysis of Youth Transport (Questionnaire August 2005)**

A questionnaire on transport was handed to children at Therfield school. The following provides the results of the analysis

1. How do you get to school?

Walk = 90, Car = 86, Bus = 46, Cycle =26, Train = 9



## For Those Who Walk To School

2. Please identify any dangerous crossing places you have to face:

- The Plough Roundabout at the 'Lunch Box' x 4
- Plough Roundabout – no one indicates
- Kingston Road – Leatherhead x 3
- Near [B@ttitude](#), Kingston Road
- Cleeve Rd
- Melinshaw Leatherhead – Plough Roundabout and Epsom Road

3. Please identify where there are any places where your route is unlit or not lit sufficiently for you to feel safe when walking home in the dark winter months

- |  |   |
|--|---|
| <ul style="list-style-type: none"> <li>• Plough Roundabout x 4 / from Gas shop to Plough pub x 1</li> <li>• Opposite Leatherhead pumping station, Waterway Road</li> <li>• Under the bridge closest to the station - from Fetcham</li> <li>• Traffic lights crossing near the station – from Fetcham</li> <li>• Next to where 'Pira' used to be just before we walk up the hill</li> </ul> | <ul style="list-style-type: none"> <li>• Junction between the Crescent and Church Street – from Minchin Close</li> <li>• Near the big lorry place on the bridge - from Fir Tree Rd</li> <li>• Roundabout at end of Copthorne Rd</li> <li>• Leatherhead Rd from Roebuck Close</li> </ul> |
|--|---|

## For Those Who Cycle To School

4. Please identify any dangerous points on your journey

- |  |   |
|--|---|
| <ul style="list-style-type: none"> <li>• Main road by the grandstand, Epsom</li> <li>• Barnett Wood Lane Ashtead x 3 and fill in pot holes</li> <li>• The bottom of hill on Cleeve Rd</li> <li>• Safe to cycle on the road from Ashtead but not if you go on the cycle path over the bridge</li> <li>• Texaco Garage on A24</li> </ul> | <ul style="list-style-type: none"> <li>• Wider paths needed on Randalls Rd</li> <li>• Randalls Rd to Cleeve Rd / outside Leatherhead cemetery</li> <li>• Plough Roundabout</li> <li>• Leatherhead Station - one way system</li> </ul> |
|--|---|

5. Is the route from Fetcham safe? Yes = 5, No = 2

6. How could the route be improved?

- |   |  |
|---|--|
| <ul style="list-style-type: none"> <li>• Increase cycle paths x 2 and widen the one along Lower Road, Fetcham. School traffic is mad; the cycle path isn't wide enough for bikes <b>and</b> pupils walking home.</li> <li>• Pedestrians on other side</li> <li>• More off road paths from Ashtead</li> <li>• Cycle tracks from Fetcham x 2</li> <li>• Cycle path from Ashtead x 3</li> <li>• More light cycling to Fetcham via Cleeve Rd</li> </ul> | <ul style="list-style-type: none"> <li>• Longer cycle paths N. Leatherhead</li> <li>• Away from roads</li> <li>• Widen the roads</li> <li>• Safer roads - speed cameras</li> <li>• Cycle route from North St to Therfield.</li> <li>• Route along Barnett Wood Lane on the pavement/ separate section on road</li> <li>• Less pot holes</li> </ul> |
|---|--|

## Travel by Bus

7. Do you use a special school bus? Yes = 22, No = 19

8. If you travel by **special school bus** how long does the journey take in minutes?

- 10-15mins: 12, 15-20 mins: 8, 20-30mins: 6 More than 45 mins: 2
- School bus from Cobham leaves at 7.40
  - 676 from Langley Vale takes 45 mins

9. Does your chosen bus always get you to school on time? Yes = 20, No = 20.

10. Are there times when the bus fails to run? Yes = 30, No = 12 (479)

- 676 frequently doesn't come for no reason, or it just breaks down a lot
- 479 from Cobham Road Fetcham can be late

11. How could travel by bus be improved?

- |   |   |
|---|---|
| <ul style="list-style-type: none"> <li>• Be on time x 4</li> <li>• Reliability x 4 (not least from Cobham - one only for Therfield)</li> <li>• More stops x 2</li> <li>• Cheaper fares x 3</li> <li>• Cleaner x 2</li> <li>• Faster service</li> <li>• later service</li> </ul> | <ul style="list-style-type: none"> <li>• Get there earlier</li> <li>• Better buses</li> <li>• More buses x 2</li> <li>• A special school bus for Therfield from Fetcham x 2</li> <li>• More frequent during the day to Cobham x 2 (6th former going home during the day to Cobham)</li> </ul> |
|---|---|



## Travel by Train

12. Does the train always get you to school on time? Yes = 5, No = 3

13. Are there times when the train fails to run? Yes = 3, No = 0

14. How could travel by train be improved?

- Have a more frequent service x 4
- Be less smelly
- Run on time more – x 3

## Leisure Time

15. Do you go out in the evenings or weekends? If so, how do you travel?

Car = 124, Walk = 53, Train = 41, Cycle = 23, Bus = 15.

16. How could transport be improved?

- |  |   |
|--|---|
| <ul style="list-style-type: none"> <li>• Later last train x 3 later than 10.30?</li> <li>• Later transport</li> <li>• Transport to be cheaper x 7</li> <li>• More bus routes x 2 / Better bus routes</li> <li>• More buses to the Epsom and Langley Vale area</li> <li>• More crossing places</li> <li>• Buses at night</li> <li>• More trains / buses x 19</li> <li>• Schedules which are easier to read x 2</li> <li>• Improve safety at station / make travelling safer x 2</li> <li>• Better roads</li> <li>• More cycle lanes x 2</li> <li>• Travel by train but it is getting too expensive</li> </ul> | <ul style="list-style-type: none"> <li>• More parking in Leatherhead x 3</li> <li>• More buses and set timetable for it</li> <li>• More transport in the evening x 2 – Leatherhead and Ashted</li> <li>• Trams for easy routes round Leatherhead</li> <li>• Cycle tracks x 2</li> <li>• Mini buses or kids' taxis</li> <li>• Safer roads and better cycle routes</li> <li>• Better roads x 2</li> <li>• Amount of traffic x 4</li> <li>• Waiting places to be safer</li> <li>• A small bus service</li> <li>• Better buses x 2 and trains</li> <li>• More spaces in car park x 3</li> </ul> |
|--|---|

## F5 OTHER YOUTH CONSULTATIONS

<b>Group</b>	"The House" St George's Church Group 10 July 2005	
Background to the group	Aged 11-14 Mostly girls	
Purpose of meeting/issues discussed	Discuss all issues	
<b>ECONOMY – SHOPS</b>		
<b>What shops do you visit?</b> New Look; The Body Shop; HMV; H & M; Superdrug; Bay; Dolcis; Savers. Unusual/unique ones		
<b>Which shops would you like to have in Ashted &amp; Leatherhead?</b> Leatherhead Topshop; New Look; H & M; Office; River Island; JJB – Sports shops Savers in Ashted JJB Sports in Ashted All day café – outreach type thing – run by the youth More personal small shops – not all big chains – more unique Family-run businesses		
<b>LEISURE AND SPORT</b>		
<b>What do you enjoy?</b> Tennis & Rugby Hockey, Swimming, Rock climbing, Abseiling, Crazy golf, Athletics, Gym, Life saving (Royal Life Saving Association), Bowling, Ice skating, Diving, Orienteering		
<b>SOCIAL AND COMMUNITY</b>		
<b>What would you like to improve?</b> More tennis courts and more things for youth in Ashted Gym accessible to non-members (Leisure Centre) Gym for over 12s like Epsom – Rainbow Centre/David Lloyd All day café Courses - fitness		
<b>ENVIRONMENT</b>		
<b>What do you enjoy?</b> Graffiti – get some washable/replaceable walls. Make some so we can practice graffiti art Graffiti parks – don't cost loads	Beatboxing/rapping/DJ'ing Skating – boarding Rollerblading Dancing	



<p><b>What would you like to improve?</b>                  More dance schools nearby                  The park (Rec) – Ashtead                  More facilities e.g. girly things not football                  Better place to rollerblade</p>	<p>Allow all ages in playground                  Playground for older people – teenagers outward bound type of thing                  Basketball court – outside courts</p>
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Group	St Georges' Christian Centre
<b>Economy</b>	<p><b>What is good</b> - Leisure Centre, Theatre, Restaurants  <b>Not so Good</b></p> <ul style="list-style-type: none"> <li>• Swan Centre; definitely more clothes shops</li> <li>• Need more individual/specialist shops</li> <li>• Primark</li> <li>• Renovate the Leisure Centre</li> <li>• Need more jobs for young people</li> </ul>
<b>Social &amp; Community</b>	<p><b>What is good</b> - Feel quite safe in Ashtead and Leatherhead  <b>Not so good</b> - The Theatre - poor acoustics, re-do the seating, enlarge backstage, re-do changing rooms</p>
<b>Transport &amp; Access</b>	<p><b>What is good</b></p> <ul style="list-style-type: none"> <li>• Alison's School Bus</li> <li>• Good prices on buses and trains</li> <li>• Travel costs</li> <li>• New carriages on some trains</li> <li>• Pathways and alleyways</li> <li>• Roads</li> </ul> <p><b>Not so good</b></p> <ul style="list-style-type: none"> <li>• Buses to more places</li> <li>• More buses</li> <li>• I don't use buses - aren't enough and don't know where/when they are</li> <li>• Station and trains dirty and smelly</li> <li>• Old trains</li> </ul>
<b>Environment</b>	<p><b>What is good</b></p> <ul style="list-style-type: none"> <li>• Quite a pretty area (Visitors from Banstead)</li> <li>• Peaceful</li> <li>• The Ashtead Pond</li> </ul> <p><b>Not so Good</b></p> <ul style="list-style-type: none"> <li>• Litter where people sit near River at bridge</li> </ul>

**F6 FEEDBACK FROM CONSULTATIONS WITH YOUTH VOICE**

Group	Mole Valley's Youth Voice
<b>Form of Meeting</b>	Short consultation as part of their regular council meeting
<b>Key Issues</b>	<p>Travel:</p> <ul style="list-style-type: none"> <li>• Lack of evening and Sunday buses/trains</li> <li>• Cost of travel</li> </ul> <p>Things to do:</p> <ul style="list-style-type: none"> <li>• Need for more sports facilities</li> <li>• Need for more places to hang around, without concern that they will be moved on</li> <li>• Need extended hours for the youth café and youth clubs</li> </ul> <p>Public perceptions</p> <ul style="list-style-type: none"> <li>• The feeling that they were all considered 'jobs' and that people especially old people treated them suspiciously.</li> <li>• Would welcome some mechanism to enable youngsters to provide support or help in the community.</li> </ul> <p>These views were consistent with the views raised by youngsters when consulted over the Local Development Framework and Community Strategy.</p>